



**ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ**

Υπουργείο Μετανάστευσης & Ασύλου

Athens, October 19<sup>th</sup> 2020

## **Press Release**

### **The electronic platform of the Asylum Service is reinforced – Public service is offered solely on electronic appointments**

The Ministry of Migration & Asylum enriches its digital portal via new online services ([applications.migration.gov.gr](https://applications.migration.gov.gr)). Starting tomorrow, Tuesday 20.10.2020, asylum seekers are given the opportunity to book their appointment electronically. It is pointed out that the Asylum service from now on will serve the public exclusively by electronic appointment.

The following actions are already being performed exclusively by appointment:

- Previously scheduled interviews
- Previously scheduled registrations
- Submission of supporting documents related to family reunification case (Dublin cases)

As an exception, an appeal may be filed without an appointment, only due to binding deadlines.

Other services that are processed electronically, since June 2020, without the need to be physically present, are:

- Change of personal contact details
- Change of ID information,
- Request for postponement / acceleration of the interview,
- Certificate of Asylum-request status,
- Certificate of separation of folders,
- Certificate of submission of documents,
- Certificate of issuance of copies
- Application for legal aid

- Search for PAAYPA number

Also, for reasons of decongestion of the services, the validity of the cards of applicants for international protection (tri-fold cards) has been extended from November 2<sup>nd</sup> 2020 to January 14<sup>th</sup> 2021, based on the final digit of their case number.