



**“Thanks to Microsoft technology, we experienced a swift and painless overhaul of our working practices.”**

**Notis Mitarachi,  
Minister of Migration and Asylum**

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# Greek Ministry of Migration and Asylum improves migration procedures with Microsoft 365

1

## Objectives

- Address administrative backlog
- Improve collaboration capabilities
- Enable effective and secure remote work

2

## Tactics

- Used Microsoft 365 to streamline and clarify daily workflows and enable remote work

3

## Results

- Enhanced collaboration both on- and off-site
- 96% of Microsoft 365 users report better work organization
- More than 83% of Teams users report collaboration time savings



**HELLENIC REPUBLIC**  
Ministry of Migration & Asylum

**Customer**  
Ministry of Migration  
and Asylum

**Country**  
Greece

**Customer size**  
Large (1,000 - 9,999  
employees)

**Products and Services**  
Microsoft 365  
Microsoft Teams  
OneDrive for Business  
SharePoint Online

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