## With reliability since 1998

## 16 LANGUAGES

Swahili

Kirundi

Urdu

Pular

Kinyarwanda



🕞 English

French

√\_\_\_V ITENC

Greek

Turkish 💭

Russian

🗇 Malinke

Soussou

🕞 Kissi



## COMMUNICATION



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# MULTIFUNCTIONAL CENTRE FOR REFUGEES

SOCIAL WELFARE DIVISION RECPETION AND SOCIAL INCLUSION DEPARTMENT





#### CALLS VIA LANDLINE

CALLS THROUGH Viber AND WhatsApp

E-MAILS

REMOTE INTERPRETATION SESSIONS

## GOAL

Accurate & up-to-date information, quidance, support and counseling of refugees and migrants living in Greece in their native language

### **ACTIONS &** REQUESTS

Remote interpretation in PUBLIC SERVICES and INSTITUTIONS, on the spot & by appointment

#### **INFORMATION AND GUIDANCE about:**

- Current refugee situation & refugee rights
- Material support
- Legal assistance
- Family reunification
- Medical Issues Referral Note
- Mediation and facilitation between refugees and Authorities | Non - Governmental Organizations | Public Services
- Housing
- Support for learning foreign languages
- Program for financial support (CTP)

