



INFORMATION FOR DISPLACED PERSONS FROM UKRAINE

You may enter Greece by following the procedures below:

1. Holders of a Ukrainian biometric passport may enter through all entry points (land and air) with a maximum stay of 90 days.
2. Holders of a Ukrainian passport without biometric features (old type) may enter from all entry points; a transit visa is required with a maximum stay of 90 days.

Attention: for the above cases, the National Police will stamp your passport with the date of entry

3. Ukrainian citizens who do not have travel documents may enter only from the [Passport Control Department in Promahon](#), (tel. 0030-23230 41079) where you will be issued a document by the staff of the Ukrainian Embassy in Greece. This procedure allows you to stay for a maximum of 90 days.
4. In case your children do not have travel documents, National Police officials will note under the entry stamp on your own passport the number of minor children you are accompanying.

Attention: in this case, you will have to show a certificate of marital status or a birth certificate of your children. If you do not have either of these documents, you must complete and submit a solemn declaration stating the number of children, their first name, surname, gender and date of birth.

Provision of temporary protection

Within the 90-day period, you will be granted a one (1)-year temporary protection by the Asylum Service of the Ministry of Immigration and Asylum; this gives you the right of access to the labour market and to medical care, in accordance with Directive 2001/55 of the Council of the European Union. Regarding the procedure for granting of temporary protection, please contact by phone at: 0030-2131629600 or by e-mail at: ukraine@migration.gov.gr.

Important: The process of granting temporary protection is provided free of charge by the Ministry of Migration and Asylum. More specifically, free interpreting services are provided at the helpdesk during the full registration procedure in order for the temporary protection residence permit to be served to the beneficiary. The permit also indicates your/ provides you with tax identification number (AFM) and social security number (AMKA).



Material provisions and accommodation

There is the possibility of short-term accommodation in the open structure of Sintiki for those who wish, until the process of issuing travel documents, where required, is completed.

Those who wish to be accommodated for a longer period of time may submit a request to: <https://migration.gov.gr/accomodation-ukraine/> after the completion of the above procedure.

The Ministry of Immigration and Asylum will provide you with accommodation immediately, in accommodation structures already available.

Unaccompanied minors

In the case of unaccompanied minors, the National Mechanism for the Identification and Protection of Unaccompanied Minors of the Ministry of Migration and Asylum is activated for the transfer of the children to special emergency accommodation facilities; thereafter, the relevant identification (if necessary) and guardianship procedure is followed.

All Ukrainian citizens residing in Greece who are going to receive and provide care for their minor relatives from Ukraine arriving in Greece, are kindly requested to receive them from the entry points. Specifically, the adult relatives should be present at the entry points (e.g., Promachonas Border Station) during the minors' arrival holding the necessary legal documents that prove their family relationship. Additionally, they should also hold the documents that prove the consent of the minor's parents concerning the assignment of the custody by the adult relative in Greece. Upon assessment by the Greek authorities and the Implementing Partners of the National Emergency Response Mechanism for Unaccompanied Minors in precarious living conditions, the adult relatives will be able to undertake the care/ custody of their minor relative.

Contact Information:

Work Hours: Monday – Friday 08:00 – 22:00, Saturday 11:00 - 19:00

Telephones: 0030 2132128888, 0030 6942773030, via WhatsApp or Viber

Email: ssuam.tracing@migration.gov.gr